# THE DYNAMICS OF CULTURAL HUMILITY AND THE PILLARS OF PREJUDICE & DISCRIMINATION:

## THE PATHWAY TO CONNECTING WITH DIVERSE LEARNERS

A Workshop Provided for the School of Medicine
Oregon Health & Science University
By Dr. Scott Finnie
March 1, 2024

## CULTURAL COMPETENCY VS. CULTURAL HUMILITY

What is the difference?

Which one is pointing outwards? Which one points inward?

What is the difference in point of reference?

THE
TROUBLESOME
CASE OF AN
UNWANTED
INHERITANCE:
INJURIOUS U.S.
RACE RELATIONS

#### With This Lens in Mind:

- 1) Where and to whom is the blame for the current racial/cultural turbulence to be placed?
- 2) How can this understanding disarm participants in a conversation about the racial/cultural divide that exists among us?
- 3) What exactly is the human tendency within each of us that creates a "momentum" or "inertia" to fertilize prejudice and discrimination for centuries in our nation?

IS IT ANTAGONISM OVER DIFFERENCES OR IS IT SOMETHING ELSE?



Such as:



**MISTRUST** 



**SUSPICION** 



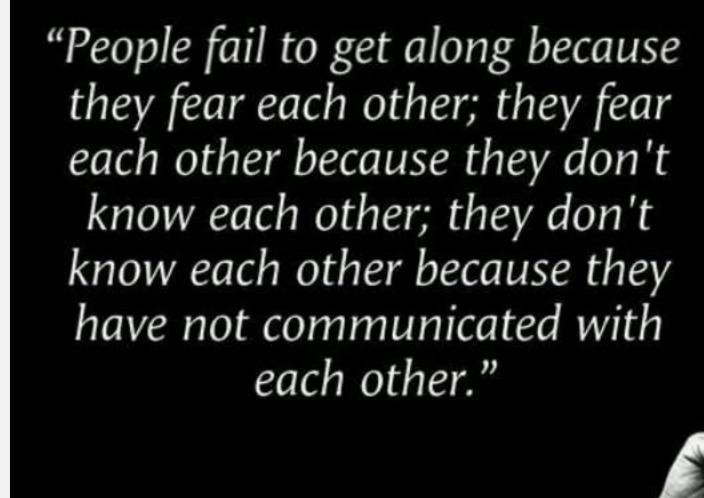
**ASSUMPTIONS** 



**UNCERTAINTY** 



**STEREOTYPING** 



- Martin Luther King Jr





THE UNITED STATES OF AMERICA
"E PLURIBUS UNUM"
(OUT OF MANY, ONE)

#### STAGES OF DIVERSITY

MONOCULTURAL

(**Despise** Differences/Systemic "White Privilege")

NONDISCRIMINATORY

(Co-Existence, <u>Tolerate</u> Differences)

MULTICULTURAL

(Celebrate Differences)



# I. INTRODUCTION TO THE JOURNEY:

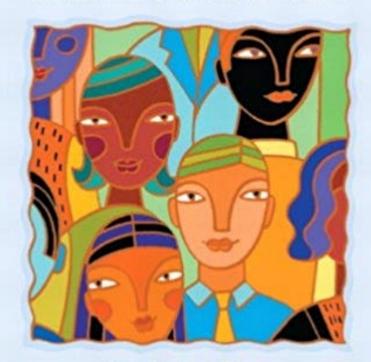
Discerning the Dynamics of Cultural Humility



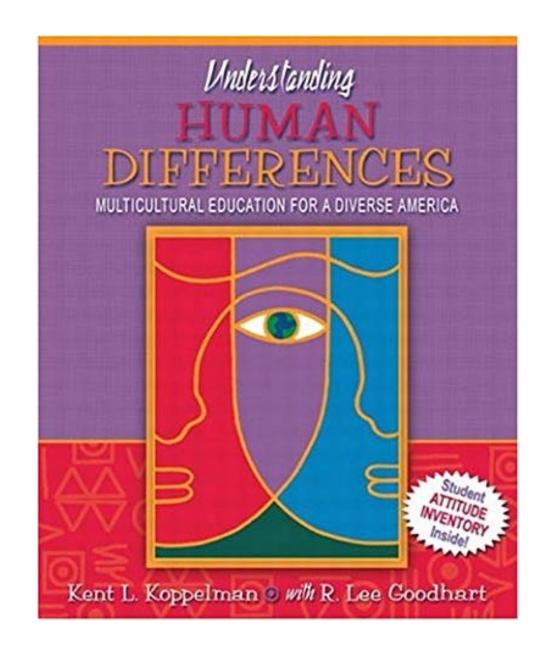


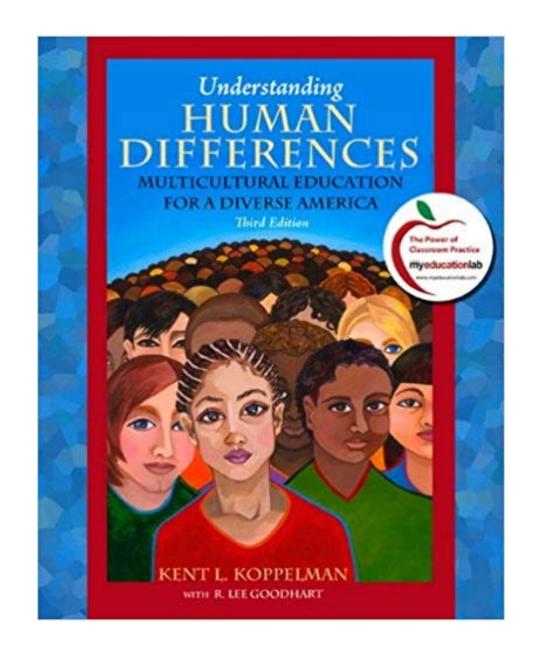
#### Understanding Human Differences

MULTICULTURAL EDUCATION FOR A DIVERSE AMERICA

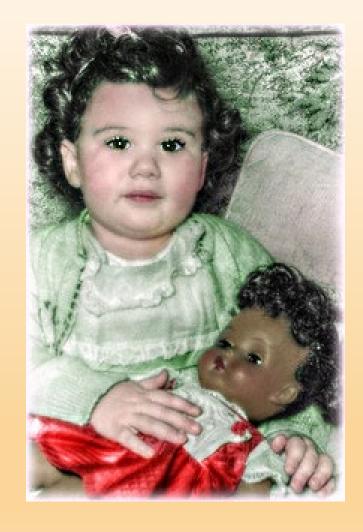


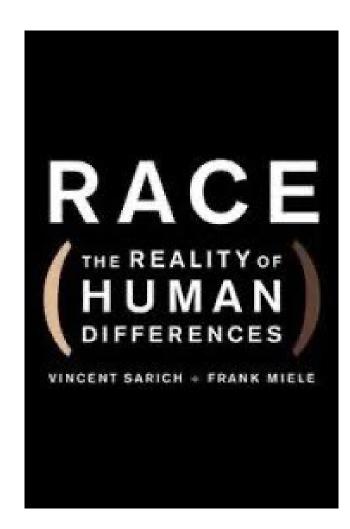
Kent L. Koppelman





# RACE: A MODERN INVENTION





## THE MYTH





### OF RACE

THE TROUBLING PERSISTENCE
OF AN UNSCIENTIFIC IDEA





**ROBERT WALD SUSSMAN** 

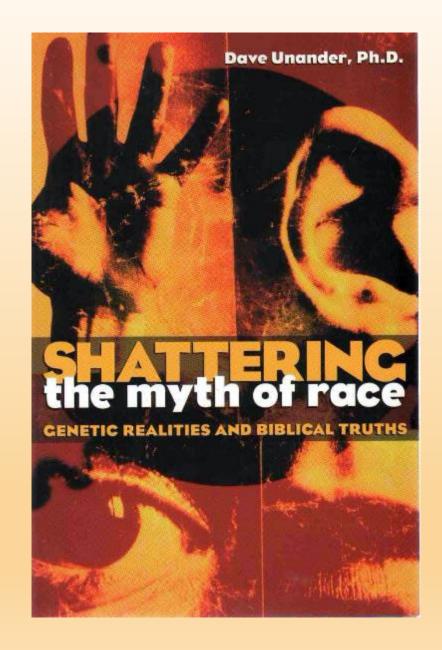
**READ BY DAVID COLACCI** 



### The Myth of Race Jefferson M. Fish, PhD

For anyone interested in the subject of race and the impact it has on a nation's attitudes and social order, The Myth of Race is must reading."

-- William S. Cohen, former Senator and U.S. Secretary of Defense



# The Biology of COLOR



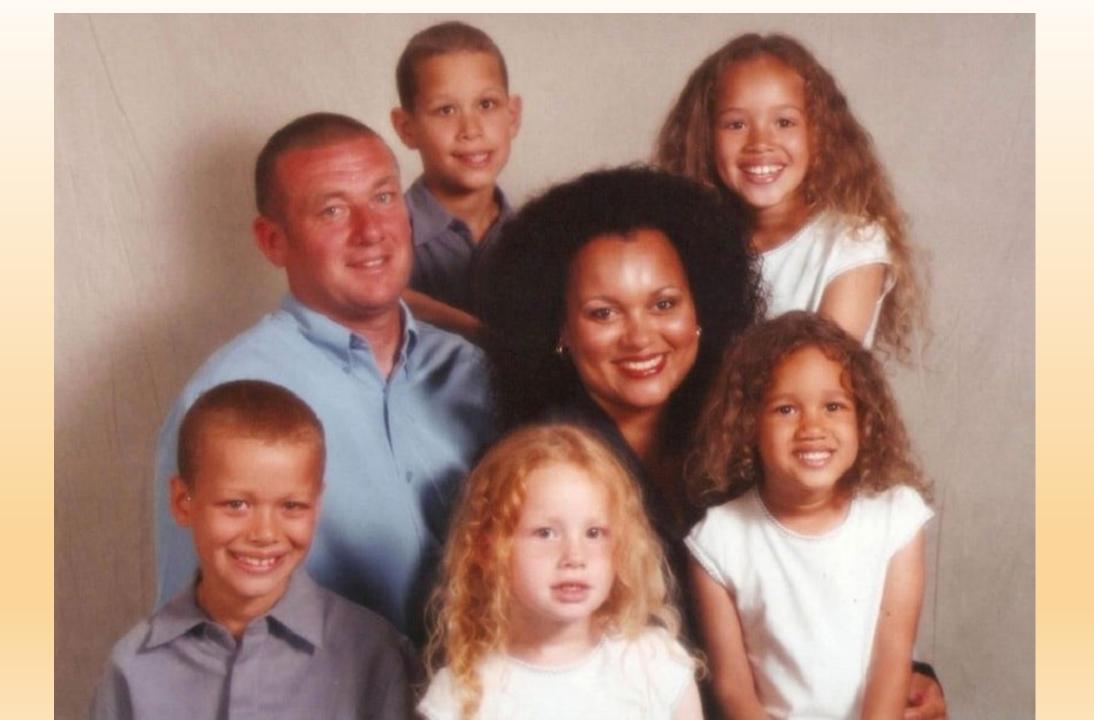
WHAT'S YOUR STORY? #IDefineMe





















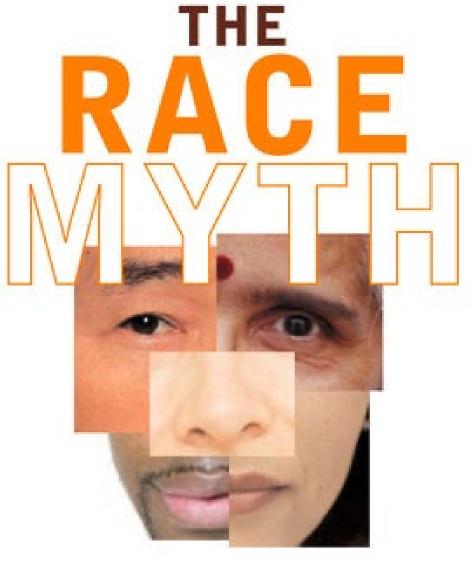
#### MY OWN STORY

AND THE INTERVENTION OF ROCHESTER'S MAYO CLINIC





"Provocative." —Philadelphia Tribune



WHY WE PRETEND RACE
EXISTS IN AMERICA

## THE MYTH OF RACE

Our DNA Defines Who We Are



Thomas C. Spelsberg Ph.D.

Multicultural Resource Center

## WHY IS RACE A SOCIAL CONSTRUCT?

Debunking the Myth of Race as Biological





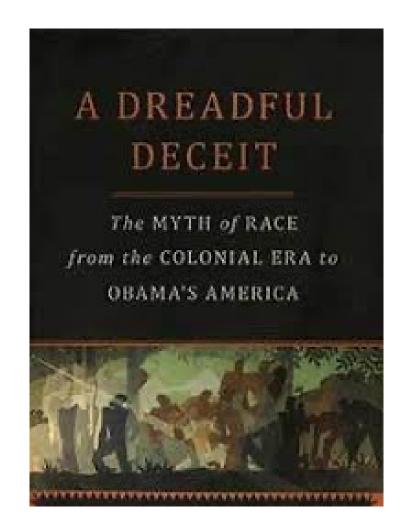
The MRC invites you to have dinner with Dr. Scott MacEachern, professor of Anthropology and Sociology at Bowdoin College.

Professor MacEachern will talk about current understandings of race in Anthropology and what we should know when we talk about race as a social construct!

Co-sponsored by the QRC, Black Studies, Anthropology and Sociology & Five College African Studies Council

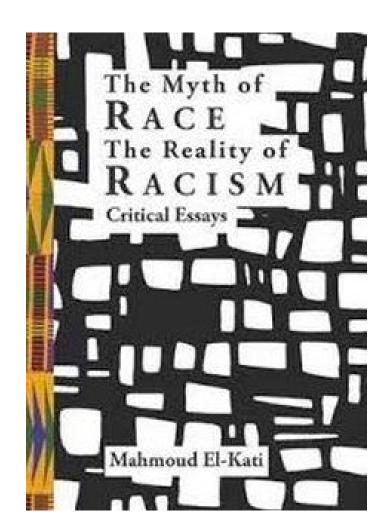
THURSDAY APRIL 17
7PM @ MRC

Keefe Campus Center 112 | MRC | FB: Facebook.com/Amherst.MRC





LATING IS AN ETHNICITY NOT A RACE.



# THE MOST BASIC AND OPERATING DIFFERENCE AMONG US IS



**CULTURE** 

## The iceberg concept of culture

4~

Primarily in awareness

1

Fine arts Literature

Drama Classical music Popular music

Folk-dancing Games Cooking Dress

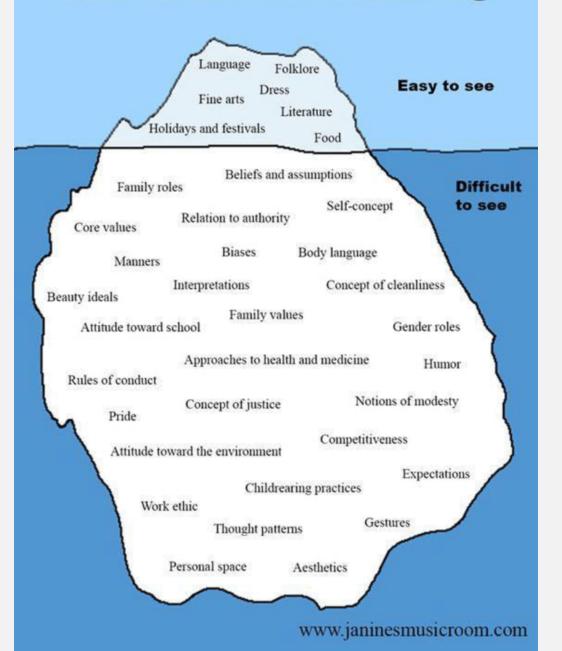
Primarily out of awareness

Notions of modesty Conception of beauty Ideals governing child raising Rules of descent Cosmology Relationship to animals Patterns of superior/subordinate relations Definition of sin Courtship practices Conception of justice Incentives to work Notions of leadership Tempo of work Patterns of group decision-making Conception of cleanliness Attitudes to the dependent Theory of disease Approaches to problem solving Conception of status mobility Eye behaviour Roles in relation to status by age, sex, class, occupation, kinship, etc. Definition of insanity Nature of frienship Conception of "self" Patterns of visual perception Body language Facial expressions Notions about logic and validity Patterns of handling emotions Conversational patterns in various social contexts 

Conception of past and future 

Ordering of time Preference for competition or co-operation Social interaction rate Notions of adolescence Arrangement of physical space Etc.

# The Cultural Iceberg



# The Iceberg Concept of Culture

Like an iceberg, nine-tenths of culture is below the surface.

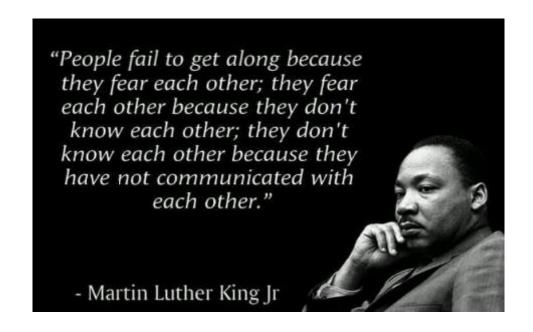
Surface Culture Most easily seen Emotional level - low Food, dress, music, visual arts, drama, crafts, dance, literature, languagae, celebrations, games



Shallow Culture courtesy, contextual conversational patterns, concept of time, Unspoken Rules personal space, rules of conduct, facial expressions, Emotional level - high nonverbal communication, body language, touching, eye contact, patterns of handling emotions, notions of modesty, concept of beauty, courtship practices, relationships to animals, notions of leadership, tempo of work, concepts of food, ideals of child rearing, theory of disease, social interaction rate, nature of friendships, tone of voice, attitudes toward elders, concept of cleanliness, notions of adolescence, patterns of group decision-making, definition of insanity, Deep Culture preferences for competition or cooperation, **Unconscious Rules** tolerance of physical pain, concept of "self", Emotional level - intense concept of past and future, definition of obscenity, attitudes toward dependents, problem solving roles in relation to age, sex, class, occupation, kinship, and ...



Critical to a Work Atmosphere of Harmony or Corrosion: Do I Feel Respected or Dismissed?



THE PATHWAY OF REMEDY:

I) GENUINE TWO-WAY COMMUNICATION

2) KNOWING EACH OTHER BY RESPECTING EACH OTHER

3) DISSIPATING THE FEAR THRU DIALOGUE

4) OUTCOME: ATMOSPHERE OF HARMONY & MUTUALITY

## **Exploring Cultural Values & Habits**

Cultural competence is having enough self-awareness to move beyond habit and make choices about when and why to reach for which cultural tool.

Dominant (White) Cultural Values & Habits		Transformational Cultural Values & Habits	
Transactional -	,	Relational	
Hierarchical, authoritative, controlling		Collaborative, engaged, navigating	
Dominated space		Shared space	
One right way, one right perspective	2	— Multiple approaches, multiple perspectives	
Eurocentric, American Exceptionalism	3	Global Community, Global Citizenship	
Formal education is best knowledge		Lived experience is essential knowledge	
Either/or-	5	Both/and	
Emotional Restraint		Emotional Honesty	
Polite, compliant		Authenticity, feedback encouraged	
Conflict Avoidance		Conflict navigation & resolution skills	
Linear, one-dimensional thinking		Complex, interwoven, critical analysis	
Intellect	6	Intuition	
Comfort is my right	7	Courageous discomfort leads to growth	
Sense of urgency, Fast	8	Faster not always better	
	9	——Be Present	
Be Busy Quantitative	10	Oualitative	
"Rugged Individual," Self-sufficiency—	11	Interdependence, Community	
Talk at, be the knower		Ask & Listen, be the learner	
Thick skinned, competitive		Open, compassionate, cooperative	
Assumption & Judgment		Curiosity	
Product/outcome —	12	Process	
Poor disadvantaged you		What can I learn from you?	
Be more like me		What makes you tick?	
Denial, defensiveness		Acknowledgement, Owning Impact	
Blame		Reflecting on own role	
Interrupt	13	Settle down to observe and listen	
Punishment —	14	Reconciliation	
Bravado ————————————————————————————————————	15	——Humility	
Prefer absolutes —	16	Can tolerate ambiguity	
Perfection		Learning from mistakes	
Withholding (empathy, trust, \$, knowledge)		Generosity (empathy, trust, \$, knowledge)	
Time is Scarce	17	No such thing as wasting time	
Winners & Losers/Zero Sum Game			
Individual Status	18	Collective Advancement/Expand the Pie	
Permanence, Status Quo, Stagnant		Group Functionality	
ermanence, status Quo, stagnant		Impermanence, Growth, Vitality	

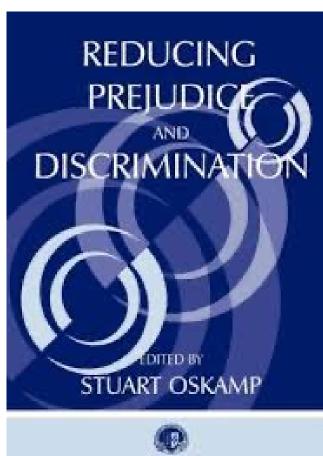
# II. THE FIVE MAJOR PILLARS OF PREJUDICE AND DISCRIMINATION

# Prejudice, Stereotypes, and Discrimination

Why do we treat "others" differently?









THE CORDINANT ENFORCEM ON APPLIED SOCIAL PROPOSOCIO

# THE FIVE SOURCES AND THE FIVE REMEDIES

Fear

Ignorance

**Myopia** [Cultural]

Insecurity

**Selfishness** 

# THE FIVE SOURCES AND THE FIVE ANTIDOTES

Fear

(remedied by Exposure)

Ignorance

(Education)

[Cultural] Myopia (Immersion)

Insecurity

(Dignity)

**Selfishness** 

(Sacrifice)

#### Genocide

The act or intent to deliberately and systematically annihilate an entire people

### **Bias Motivated Violence**

Murder, Rape, Assault, Arson, Terrorism, Vandalism, Desecration, Threats

#### Discrimination

Economic discrimination, Political discrimination,
Educational discrimination, Employment discrimination,
Housing discrimination & segregation,
Criminal justice disparities

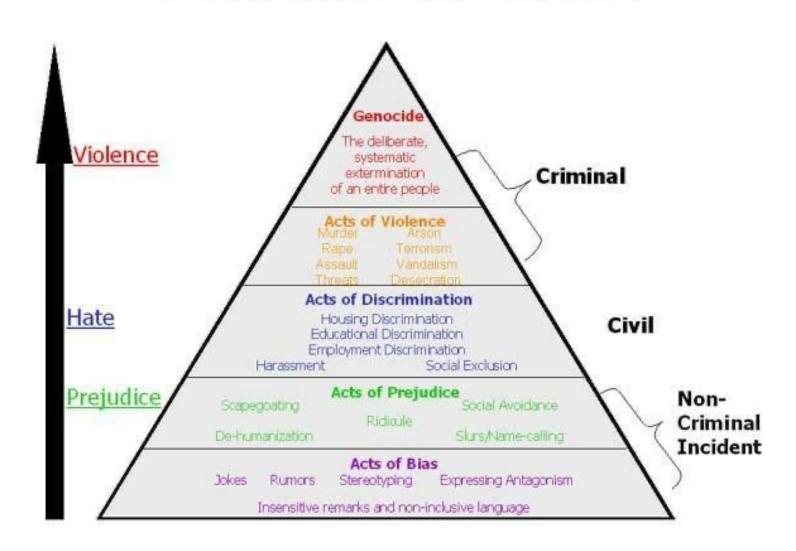
#### **Acts of Bias**

Bullying, Ridicule, Name-calling, Slurs/Epithets, Social Avoidance, De-humanization, Biased/Belittling jokes

#### **Biased Attitudes**

Stereotyping, Insensitive Remarks, Fear of Differences,
Non-inclusive Language, Microaggressions,
Justifying biases by seeking out like-minded people,
Accepting negative or misinformation/screening out positive information

# **PYRAMID OF HATE**



#### INTERCULTURAL COMPETENCE: SELF-REFLECTION

PART ONE. The items listed below are invaluable in developing intercultural competence and in interacting effectively and appropriately with people from other cultures. Please rate yourself on the following:

5 = very high $4 = high$ $3 = average$ $2 = below average$ 1	= poor				
1. Respect (valuing other cultures)	5	4	3	2	1
2. Openness (to intercultural learning and to people from other cultures)	5	4	3	2	1
3. Tolerance for ambiguity	5	4	3	2	1
Flexibility (in using appropriate communication styles and behaviors, in intercultural situations)	5	4	3	2	1
5. Curiosity and discovery	5	4	3	2	1
6. Withholding judgment	5	4	3	2	1
7. Cultural self-awareness/understanding	5	4	3	2	1
8. Understanding others' worldviews	5	4	3	2	1
9. Culture-specific knowledge	5	4	3	2	1
10. Sociolinguistic awareness (awareness of using other languages in social contexts)	5	4	3	2	1
11. Skills to listen, observe, and interpret	5	4	3	2	1
12. Skills to analyze, evaluate, and relate	5	4	3	2	1
13. Empathy (do unto others as you would have others do unto you)	5	4	3	2	1
14. Adaptability (to different communication styles/behaviors, to new cultural environments)					1
15. Communication Skills (appropriate and effective communication in intercultural setting	gs) 5	4	3	2	1

III. THE QUIET
TRAUMA OF
EUROCENTRISM:

The Assumed Dominance of the Master Narrative

# **DEFINITION OF EUROCENTRISM:**

Taking Europe as the unique focal point of reference 2

Assuming European superiority

3

Minimizing the accomplishments of other peoples

# Christopher Columbus



or CATE. Elyiotophica Columbian, on Halling and publishment, and half for Holis. Districtory you had been designed in the second of the second

Columbus believed to county track that to uniting input action the Atlantic, but of tools when the blant to final manufact to just the his system. Many who aird proprie

and they in 10th constants from a growth lates and bose larger than resulted as an area lates however that Confunctions were arredoverable to their famous distribution or account the members to constant in the constants from the constant in the Confunct. For this reviews, they throught it interests on a foreign or an area of the constant of a security for the transition of the constant of the constant of the confunction of the constant of the

mattered, bearvare, that two
greet continues also opposited
for the bast, friendly,
King twelfmand and Querre
therefore, and he are all forther the
flowerings, and he are all forther the

mediamed was of the Atlantic, Allin the manufactured care, is resident elaborated found in our Inhand in the Ballacean that Colombes scatted than tindrandon Collumbias shoulded the bland most be seen tooks, on he defined the proper to found there "todays." Secure thing that goods about natives o'e born. Calculations supported many halands in the Combinery Serg. Which he spaint boots to Steamers, broad-free resource of time school of an hard per Mispanische, um federal resser die blech feste. Halti and the Occalatous Republic, The menmindrefunció cost ciudo finan, the septimes, Colombias retained the rend year with 1,200 has all unitary. and hand the Manter had littled the Quelant. his half herbind and harried the first,

Explainment, these bounded a resilient facilities execute on E-Englandisch and executement in the plant, the guide. The settlines resilient solutions entire thoughout the facilities excluded. There goes a require the facilities made for the facilities of the facil



	TEMELONE
1-011	Christophur Yoshindism is form in Georg, Kiels,
HARLE	Codemics makes his live recogn to Assertion with the second object, the reason ober Plants, and the States therein the game where on se inhant he seems has believed
1992	With syveness stips and 1,500 stale coloralets, Colorades sets set for the Word Bullet a normal date
1000	After Counting a release on Maghaniths. Colorebon regimes to the Ways Institut
1000	the Carlandonn's tried engage from Spalin to the New North Ad Secundon to Dest Serregues to set Seed in Seeds interview
1000	the life has very contraction explorer the count of Caletted America while store thing the expenses of the bullet Cheese.
1100	Columbus dise her 20 of Fullsdoffs, System



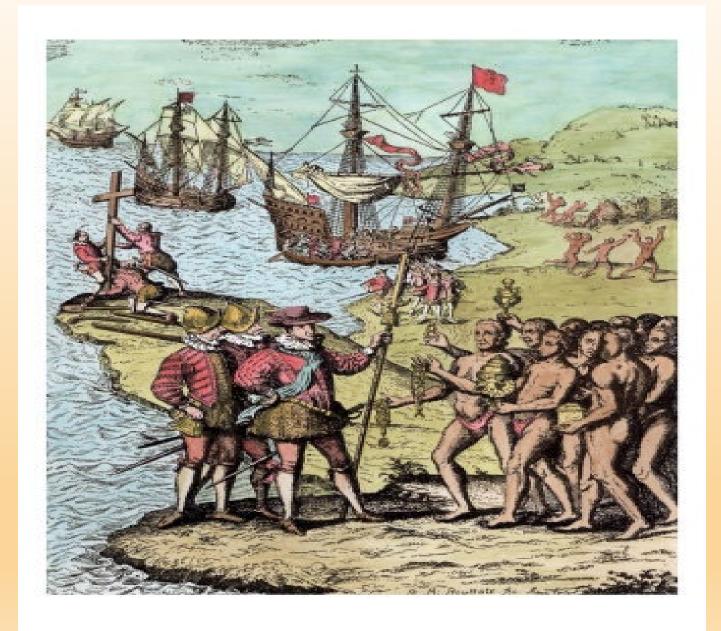
Section 2015 and the second limited from the contribution.

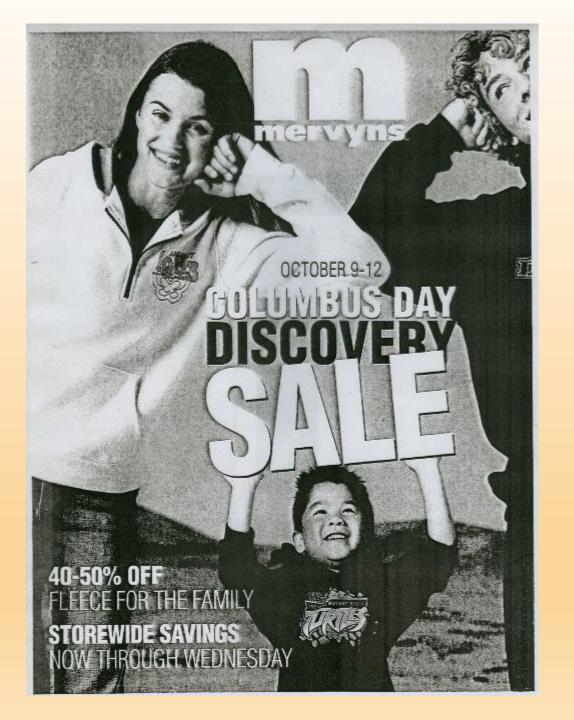
ofference. Maker, Agreement for small met age brother found and referred for grows their mean, White Diameter Codemics for the found for a part of the found for the school of the found for the school of the found for the school of the found for the found

One for trace to send hast a senge, I offered on several first a personger to detaile. He placement in this sequent was a second of the service of the second of the secon









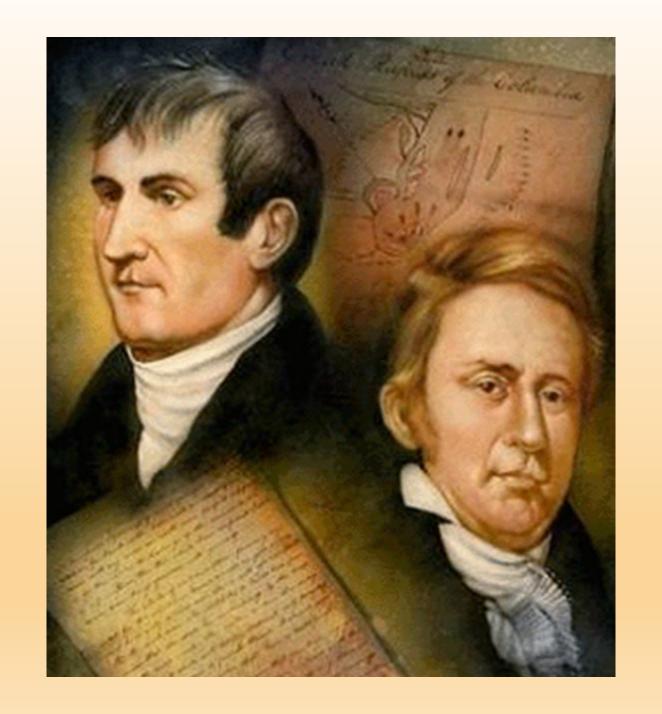


# WANTED



# CHRISTOPHER COLUMBUS

Grand Theft, Rape, Torture, Initiating the Destruction of a culture, and Genocide





#### Preparing for Lewis and Clark bicentennial



Jesse Tinsley/The Sal

Allen Pinkham leads Nez Perce riders in opening ceremonies of the Lewis and Clark gathering in Lapwai. The bicentennial of the Lewis and Clark journey is unprecedented public relations opportunity for the tribes. It's a chance to capture tourist dollars and set the historical record straight.

# **Tribes to tell their story**

Role often overlooked in Lewis and Clark tale

By Julie Titone Staff writer

APWAI, Idaho — Cliff Snider is a descendant of Chinook Indian chiefs who met William Clark and Meriwether Lewis when they reached the Pacific Ocean.

President Thomas Jefferson set the stage for white settlement, which led to countless Indian deaths and the destruction of their way of life.

But sadness and resentment are braided along with pride and solidarity this week as Indian leaders gather to plan for the Lewis and Clark bacentennial. After all, the expedition would have been lost without Indian guides. Its members would not have survived without Indian help.

The bicentennial is seen as an

through Thursday at the Red Lion in Lewiston.

The Nex Perce Tribe, whose ancestors saved the explorers from starvation after they stumbled out of the snowy Bitterroot Mountains, are the hosts. Event coordinator Sharen Stevens was expecting up to 150 people and representatives of about 20 tribes.

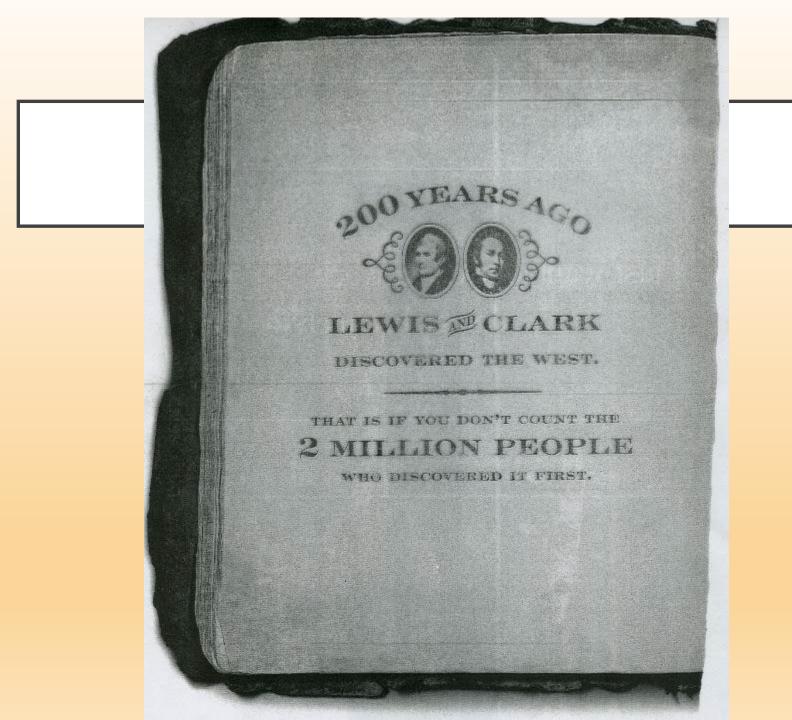
In their epic 1804-06 adventure, Lewis and Clark came into contact with 48 tribes west of their departure point near St. Louis, Baker said.

Bureau of Land Managem Montana.

Some tribes are feeling overwhelmed by the task. F Young, of the Assimilation tribes, noted that there are and Clark campsites on his reservation in northeaster. Montana.

"We've been doing it abt and feel we've only moved foot," Young said of effort bicentennial events.

The conference agenda



# THE QUIET RESULT SUFFERED BY STUDENTS:

# Internalized Trauma

as a Result of Being "Not Counted" =

Marginalized/Dismissed/Made Invisible--

Seen Only as Victims of History

Rather Than Contributors to History

**End Result: Low Self-Image and** 

**Bankrupt Confidence** 

#### ADDRESSING EUROCENTRISM IN THE CLASSROOM SETTING

How would you respond to a student's raised hand, asking the following question:

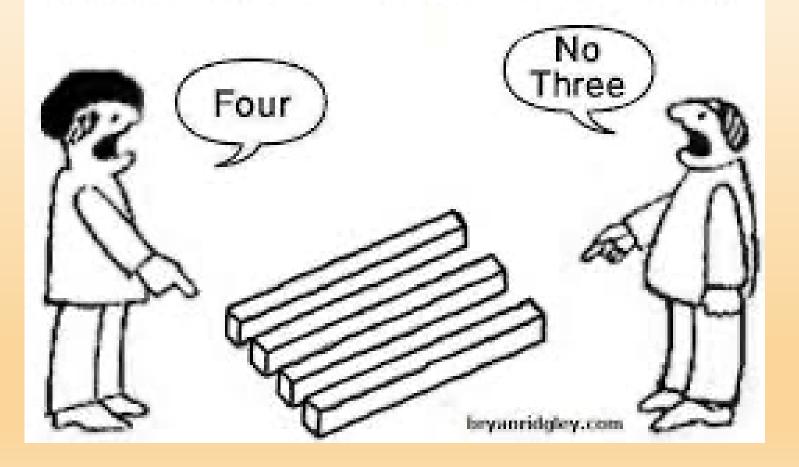
1) Why does our textbook use the word "discover" when covering the arrival of Columbus to the Americas when Native Americans were here already?

2) Why do we use the terms of "hyphenated Americans" – aren't we all just simply "Americans?"

3) When I hear the phrase "Black Lives Matter," I say to myself "No—actually, All Lives Matter" – is this wrong or right?

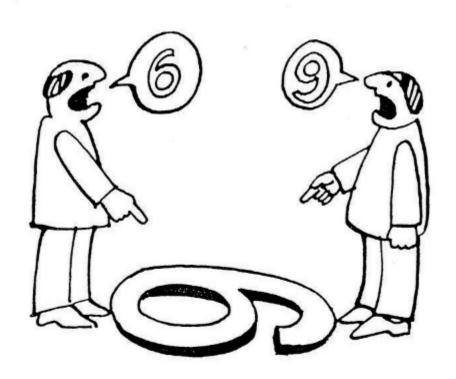
# IV. THE SILENT & INVISIBLE ROLE OF PERSPECTIVE

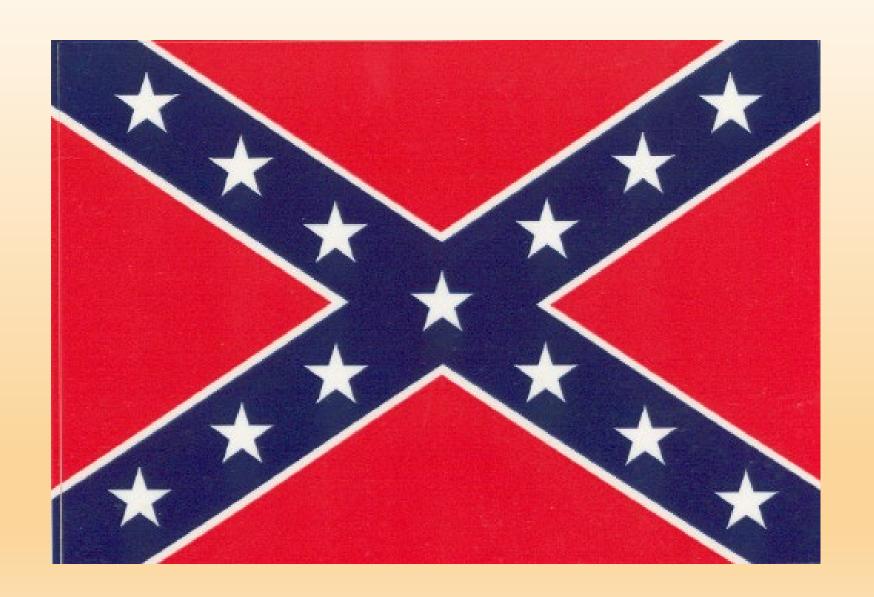
Reality can be so complex that equally valid observations from differing perspectives can appear to be contradictory.

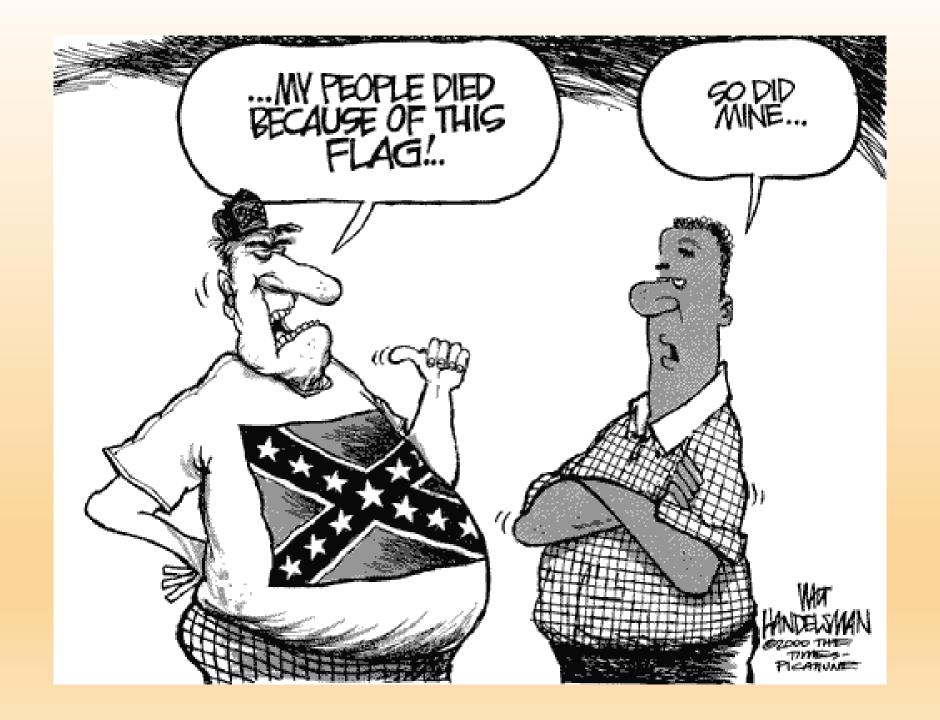


# A MATTER OF PERSPECTIVE

Just because you are right, does not always mean the other person is wrong.







I JUST DON'T UNDERSTAND WHY YOU CAN'T SEE IT THE WAY I DO.

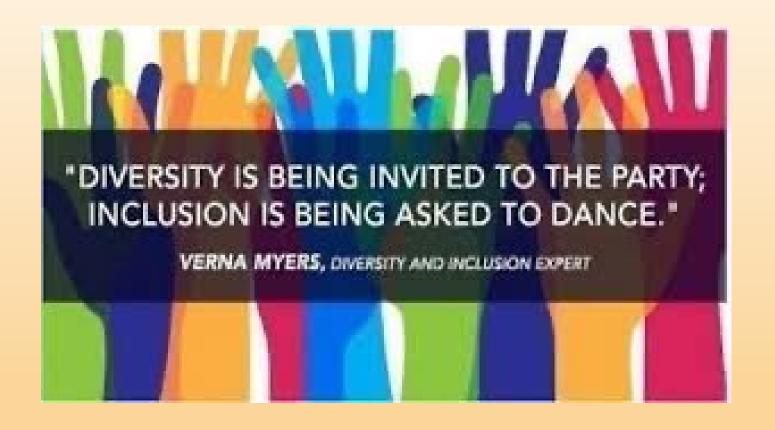




Awareness		Never	Sometimes/ Occasionally	Fuirly Often/ Pretty Well	Always/ very well
Value Diversity	I view human difference as positive and a cause for colebration				
Knaw mysell*	I have a clear sense of my own ethnic, cultural and racial identity				
Share my culture	I am aware that in order to learn more about others I need to understand and be prepared to share my own culture				
Be award of areas of discomfort	I am aware of my discomfort when I encounter differences in race, colour, religion, sexual orientation, language, and ethnicity.				
Check my assumptions	I am aware of the assumptions that I hold about people of cultures different from my own.				
Challenge my stereotypes	I arm aware of my stereotypes as they arise and have developed personal strategies for roducing the harm they cause.				
Reflect on how my culture informs my judgement	I am aware of how my cultural perspective influences my judgement about what are 'appropriate', 'normal', or 'superior' behaviours, values, and communication styles.				
Accept ambiguity	I accept that in cross cultural situations there can be uncertainty and that uncertainty can make me anxious. It can also mean that I do not respond quickly and take the time needed to get more information.				
Be curious	I take any apportunity to put myself in places where I can learn about difference and create relationships.				
Aware of my privilege if I am White	If I om a White person working with an Aboriginal person or Person of Colour, I understand that I will likely be perceived as a person with power and racial privilege, and that I may not be seen as 'unbiased' or as an ally.				
Aware of social justice issues	I'm aware of the impact of the social context on the lives of culturally diverse population, and how power, privilege and social appression influence their lives.				
PINSON BERNING		Tptx	2 pt ×	3 pt x	4 pt ×

# V. DIVERSITY, INCLUSION & EQUITY IN ACTION:

A Culturally
Responsive
Classroom
Through
Servant
Leadership





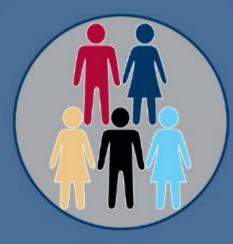
**Diversity** of people, perspectives



Inclusion:
power, voice,
organizational
culture



Equity = results
from policy,
practice,
position



### **Diversity**

Existence of individual and social differences that contribute to identity.



#### Inclusion

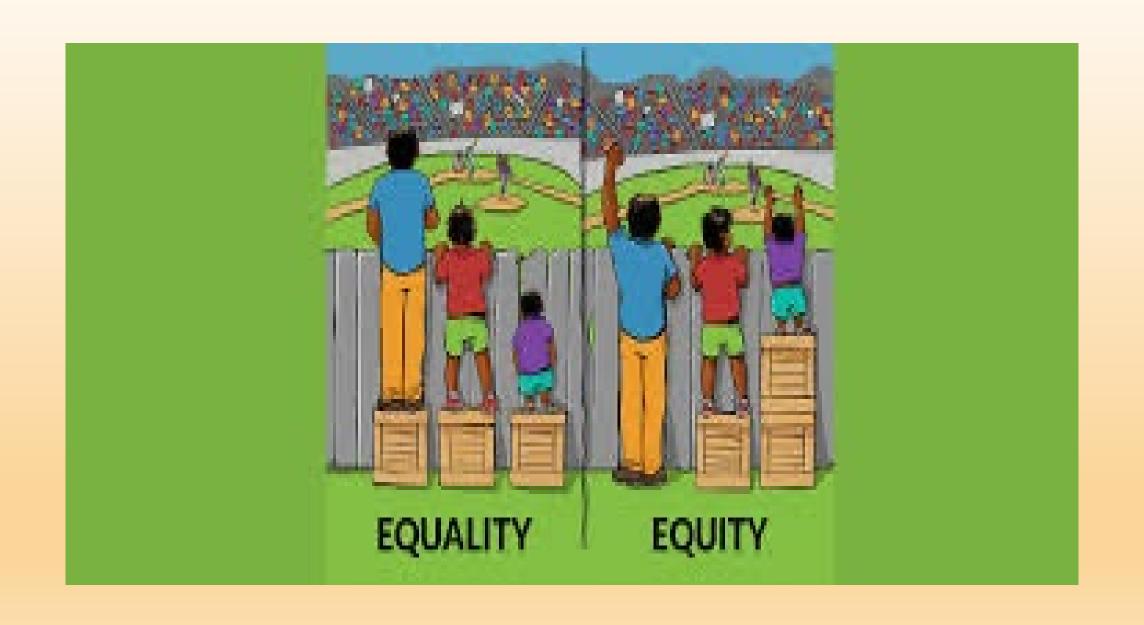
Intentionally fostering an environment in which each individual is valued and respected for their diversity, is empowered to engage and contribute, and is provided access to resources and opportunities.



#### Equity

Grounded in the principles of fairness, equity makes diversity and inclusion central to establishing policies and practices, creating opportunities, and ensuring each individual has the tools and support they need to achieve their individual success.





#### **EQUALITY VERSUS EQUITY**



In the first image, it is assumed that everyone will benefit from the same supports. They are being treated equally.



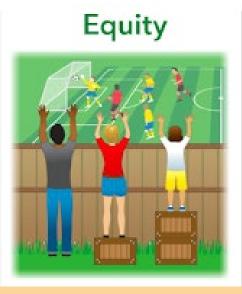
In the second image, individuals are given different supports to make it possible for them to have equal access to the game. They are being treated equitably.

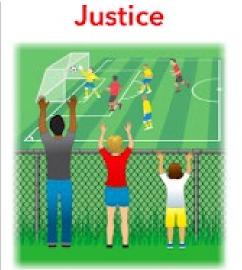


In the third image, all three can see the game without any supports or accommodations because the cause of the inequity was addressed.

The systemic barrier has been removed.

# Equality

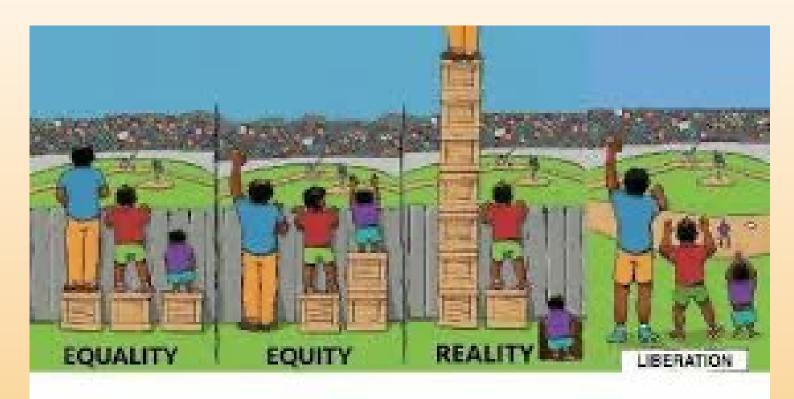




The assumption that everyone benefits from the same supports. This is equal treatment.

Everyone gets the supports they need (this is the concepts of "affirmative action"); thus producing equity.

All 3 can see the game without support or accommodations because the cause(s) of the inequity was addressed. The systemic barrier has been removed.



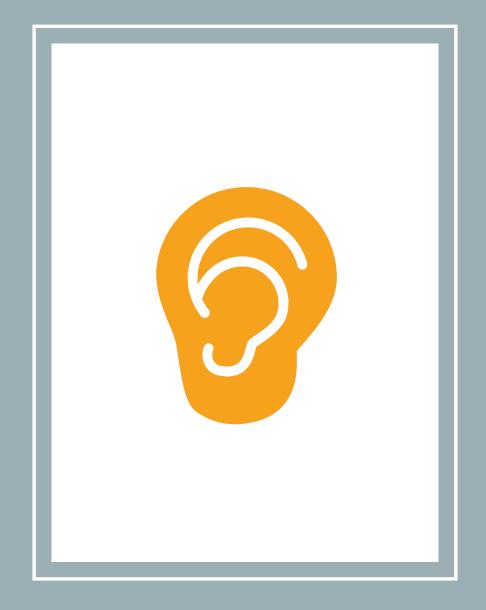
Liberation

### A CULTURALLY RESPONSIVE CLASSROOM (THE BELOVED COMMUNITY)

### Through Servant Leadership

### THE NUMBER ONE TRAIT OF A SERVANT LEADER?

# WHAT IS THE DIFFERENCE BETWEEN **HEARING** & **LISTENING**?



# THE FOUR-FOLD PATHWAY TO THE BELOVED COMMUNITY:

1 – Listening

"The essence of good listening is empathy."

"The power of empathic listening is the power to <u>transform</u> relationships."

"Listening strengthens our relationships by cementing our connection with one another." "Being listened to spells the difference between feeling <u>accepted</u> and feeling <u>isolated</u>."

"Listening <u>bridges</u> the space between us."

"Listening is the art by which we use empathy to <u>reach across</u> the space between us."

"Better listening doesn't start with a set of techniques; it starts with making a sincere effort to pay attention to what's going on in your conversational partner's private world of experience."

"Listening is hard because it involves a loss of control – and if you're afraid of what you might hear, it feels unsafe to relinquish control."

"Learning to listen involves a paradox of control: controlling yourself and letting go of control of the relationship/conversation. It's like letting the other person drive. To

There is another element that must be present in our struggle that then makes our resistance and nonviolence truly meaningful. That element is reconciliation. Our ultimate end must be the creation of the beloved community

"Listening is part of our <u>moral</u> commitment to respecting each other."

"LISTENING ISN'T A NEED WE HAVE, IT'S A <u>GIFT</u> WE GIVE."

# THE FOUR-FOLD PATHWAY TO THE BELOVED COMMUNITY:

1 – Listening

2 - Validation ("Educate Me")

3 – Trust

- 4 Mutuality
- = The "Beloved Community"

### THE TEN COMPONENTS OF A CULTURALLY RESPONSIVE CLASSROOM

I. Listen to Bridge

6. Be Fluid to Accommodate

2. Care Beyond the Classroom

7. Adapting as a Change Agent

3. Students are the First Layer

8. Release From the Systemic Rut

4. Read, Select & Focus

9. Becoming Learners

5. Validate Differences

10. The Realm of Risk= Growth



## QUESTIONS AND RESPONSES